

Next-Gen Communication Features Designed for Teams and Customers

Multichannel Inbox - Seamlessly manage customer interactions through SMS and WhatsApp channels. All your conversations in one centralized platform, making it easier to stay organized and responsive.

Team Collaboration - Enable VitXi users to communicate seamlessly via calls and chat, including capabilities for screen sharing and file transfers.

Conversation Assignment Strategies - Enable flexible conversation assignments with Agent Self-Assignment for proactive agents or Round Robin for fair, even distribution.

Improve Your Customer Interactions



WhatsApp Media Support - Exchange images, documents, and locations via WhatsApp for enriched customer interactions beyond simple text messages.

WhatsApp and SMS Queueing - Gain the ability to manage WhatsApp and SMS inboxes where multiple users can collaborate and manage conversations effectively.



Contact Management - Manage customer details and interaction history effortlessly. Keep your contacts organized and ensure superior service quality with advanced contact management tools.



Channel Greeting - Make a lasting impression with automated greeting messages that are instantly sent when a customer starts a conversation.



Private Notes - Communicate with your team privately by adding internal notes to conversations, ensuring clear and efficient internal communication without involving the customer.

Vitxi Mobile* On-the-Go Communication

Vitxi for Android and iOS Stay Connected Anytime, Anywhere

User Authentication - Seamless login with your existing Vitxi user account, so you can stay connected on mobile without hassle.

One-to-One Calls - Enjoy full call functionality, including hold/unhold, mute/unmute, and call transfers (both blind and attended), all at your fingertips.

Notifications & Call History - Never miss a call again with push notifications for incoming calls. Keep track of your conversations with a persistent call history for easy reference.

Appearance - Choose between a sleek dark or light theme for a personalized mobile experience.



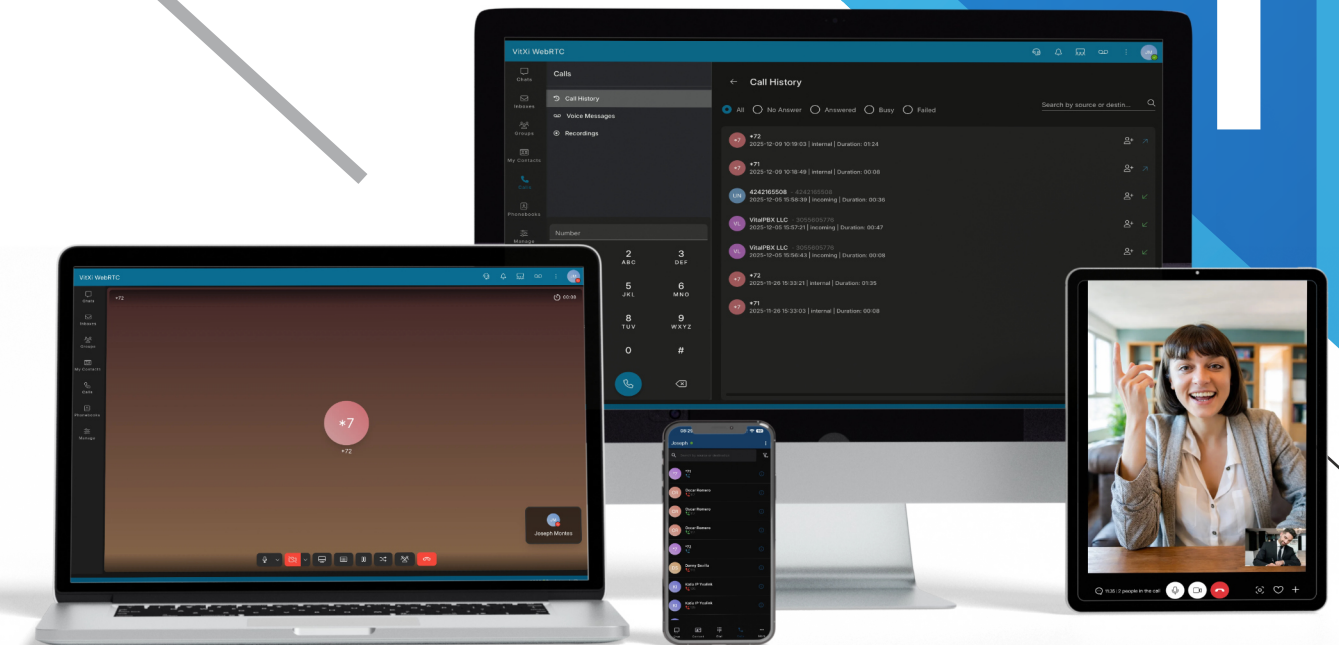


Ready to Upgrade Your Communication?

Visit vitalpbx.com today to learn more about Vitxi's features and how it can transform your team's communication.




Unified Communications System
vitalpbx.com



Seamless Multichannel Communication Anywhere

Unified SMS, WhatsApp, and Mobile Features for Teams and Customers

- On-the-Go Communication
- Advanced Call Management
- Push Notifications
- Call History and more...